

School Name: _____

Address: _____

City: _____

School Phone: _____

School Fax: _____



Time Warner Cable's Road Runner Survey For Individual Schools

Please complete this preliminary survey, which is required for your request to receive complimentary Road Runner service from Time Warner Cable.

1. Does your school currently have services from Time Warner Cable?

YES

NO

2. Are you currently using Cable in the Classroom from Time Warner Cable?

YES

NO

3. Where is the computer physically located that you wish to connect to Road Runner service (library, learning resource center, computer lab, etc.)

4. Does this computer currently have Internet access? If so, who is your current ISP?

5. If you answered "yes" to question #1, where is the computer located in relation to where the Time Warner Cable coaxial cable enters the building? (If possible, please provide building blueprint, site plan, or utility map)

6. Please describe what you currently have in place at your school in regards to an Internet Service Provider, a networked system, number of computers in the school, computer labs, etc.

7. Does your school have a technology coordinator? (circle one)

YES

NO

8. Please provide us with the name and phone number of the technology coordinator or other person who will be the contact at this school.

Name _____ Phone Number _____

9. Is there a preferred time for installing Road Runner service to this computer? (e.g. during this school year, holiday vacation, next summer, etc.)

10. Miscellaneous Information

Computer Capacity Requirements: Please refer to the attached Road Runner system requirements to confirm that your school's proposed computer meets the minimum requirements.

11. The Road Runner system requirements have been reviewed and the computer meets the requirements. (Circle One)

YES

NO

***Please return survey to:
Stacy Stadler
Community Relations Manager
Time Warner Cable
1320 N. Dr. Martin Luther King, Jr. Dr.
Milwaukee, WI 53212
Or Fax to: (414) 908-4782***

- Every attempt will be made to install Road Runner to the school at no cost; however, if special wiring issues and costs preclude Time Warner Cable from proceeding with standard installation, Time Warner Cable will confer with the school prior to installation and offer the school an option to pay Time Warner Cable fees to accommodate non-standard installations.
- Free service connections include one free connection (includes the use of a cable modem) to a non-networked personal computer that is available to all students (not for administrative use only).
- If your location is in need of additional services such as connectivity to your LAN and related costs, please submit a detailed letter requesting exactly what you are interested in, along with what services are currently active at this location. Please fax to Stacy Stadler at (414) 277-8049 or E-mail stacy.stadler@twcable.com.
- The school will handle all computer networking.
- The school will arrange for its own firewall protection.