



Milwaukee Public Schools Non-public School Title I Service Providers



## Milwaukee Non-public School Title I Suggestion, Question and Complaint Resolution Process

Milwaukee Public Schools offers Title I educational services through third party providers or MPS teachers to eligible students in over 100 Milwaukee non-public schools. Participating non-public schools currently select one of three service providers: Catapult Learning, Learning Exchange or Nonpublic Educational Services, Inc. (NESI).

MPS and the contracted service providers seek the input of non-public school communities in the development and ongoing improvement of their programs. To that end, we have developed a process to allow non-public school community members (staff members, families, supporters and even students) to communicate with us about our programs. We look forward to working with you to make our programs the best they can be for the students that we serve.

**Informal and ongoing interactions:** MPS communicates with participating non-public schools through:

- ❖ mailings
- ❖ a non-public school web page at: [http://www2.milwaukee.k12.wi.us/title\\_i/Web\\_Pages/non-public.html](http://www2.milwaukee.k12.wi.us/title_i/Web_Pages/non-public.html)
- ❖ an e-mail listserv. The Milwaukee non-public school ESEA/IDEA listserv may be joined by sending an e-mail to [requests@lists.milwaukee.k12.wi.us](mailto:requests@lists.milwaukee.k12.wi.us). In the body of your email indicate that you want to join the non-public listserv and provide the email addresses for yourself and any other individuals who want to join. When you request membership for more than one email account, separate each address by hitting the “enter” key between addresses.
- ❖ regular “consultation” meetings, training opportunities and seminars (a calendar of events can be found at the web site noted above), and through
- ❖ ongoing interactions between school communities and Title I staff.

We encourage you to learn about, support and participate in Title program activities in your school. We hope that many of your questions and issues can be addressed satisfactorily at the local school level. We are offering this process to address issues that might more suitably be dealt with by Title I service providers or Milwaukee Public Schools Title I staff.

You may use the Microsoft Word document for electronic submission via e-mail or a printed version of it or your own format for addressing the items contained in this form to pass along your suggestions, questions or complaints. You may request this form from any service provider or participating non-public school. It can be downloaded at the web site noted above. Contact information for all Title I providers is found below.

## Suggestion, Question, Complaint Resolution Process

To use check boxes in electronic form, double click box and select "checked" as the default value.

This is a:     Suggestion                       Question                       Complaint

Please be aware that Section 1120 of NCLB requires complaints from private school officials to be handled as follows: Private school officials have the right to complain to DPI that MPS did not engage in meaningful and timely consultation, did not give due consideration to the views of the private school officials, or the private school officials dispute low-income data for private children. DPI is responsible for resolving the complaint.

Submitted to:    MPS                       Wisconsin Department of Public Instruction (DPI)  
                           Learning Exchange     NESI                       Catapult

Date submitted: \_\_\_\_\_

Name and contact information is optional, but necessary if a personal response is requested.

Person Submitting \_\_\_\_\_ School (if applicable) \_\_\_\_\_

Address \_\_\_\_\_ City \_\_\_\_\_ Zip \_\_\_\_\_

Phone \_\_\_\_\_ Alternate Phone \_\_\_\_\_

I am a (check one)     Parent/family member of Title I student                       Staff at a participating school  
 Student                       MPS or Title I Service Provider Staff member                       Other (specify) \_\_\_\_\_

MPS and contracted Title I service providers can be contacted using the information found in the chart below. All agree to acknowledge receipt of contacts and to address issues raised promptly. Issues unresolved at the service provider level may be taken to the district level or to Title program monitors at state or federal level. A copy of written complaints submitted along with a written report about their resolution will be provided for both non-anonymous complainants and the Milwaukee Public School Title I office within 30 days of their resolution.

Provider	MPS	Catapult	Learning Exchange	NESI	Wisconsin DPI
<b>Contact</b>	Phyllis A. Anderson, Title I Coordinator	Edgar Russell, Regional Director	Ellen Sternig, Owner	Jane Bogart, Director	Dr. Myrna Toney
<b>Address</b>	Rm. 253, #11 5225 W. Vliet	914 S. 5 <sup>th</sup> Street	16875 W. Wisconsin Ave.	2315 Good Hope Road , #1	125 S. Webster Street,
<b>City Zip</b>	Milwaukee 53208	Milwaukee 53204	Brookfield 53005	Glendale 53209	Madison 53707-
<b>Phone</b>	475-8851	672-1089	262-641-0500	247-0910	608-266-2690
<b>E-mail</b>	<a href="mailto:anderspp@milwaukee.k12.wi.us">anderspp@milwaukee.k12.wi.us</a>	<a href="mailto:lori.bares@educate.com">lori.bares@educate.com</a> , <a href="mailto:edgar.russell@educate.com">edgar.russell@educate.com</a>	<a href="mailto:esternig@learningexchange.net">esternig@learningexchange.net</a>	<a href="mailto:jbogart@nesihq.org">jbogart@nesihq.org</a>	<a href="mailto:myrna.toney@dpi.state.wi.us">myrna.toney@dpi.state.wi.us</a>
<b>Fax</b>	475-8548	672-1767	262-641-0501	247-0913	608-267-0364
<b>Web Site</b>	<a href="http://www2.milwaukee.k12.wi.us/title_i/Web_Pages/non-public.html">http://www2.milwaukee.k12.wi.us/title_i/Web_Pages/non-public.html</a>	<a href="http://www.catapultlearning.com/private/index.html">http://www.catapultlearning.com/private/index.html</a>	<a href="http://www.learningexchange.net/contact_us.html">http://www.learningexchange.net/contact_us.html</a>	<a href="http://www.nesihq.org/milwaukee">http://www.nesihq.org/milwaukee</a>	<a href="http://www.dpi.state.wi.us/">http://www.dpi.state.wi.us/</a>

To make a written submission, describe your suggestion, question or complaint and attach it to this cover sheet.

- ❖ Please provide names, dates and other supporting information as appropriate.
- ❖ Be as specific as possible.
- ❖ If you have taken any steps to resolve your issue at your local school, please describe them and the outcome of your efforts.
- ❖ If you are offering a suggestion or complaint, include your suggestion for a solution, if possible.